

## Extended Support Plus for COBOL and Enterprise Products

The purchase of Extended Support Plus is governed by these [“Extended Support Plus Terms”](#).

Additional Extended Support Plus terms and conditions specific to COBOL and Enterprise products are summarized in this document below and can also be found when you select your product and open the product detail page [here \(“Additional COBOL and Enterprise Terms”\)](#). In the event of a conflict between the Extended Support Plus Terms and the Additional COBOL and Enterprise Terms, the Additional COBOL and Enterprise Terms shall govern.

To understand how Extended Support Plus fits into the overall Product Support Lifecycle, view the [Product Support Lifecycle Policy](#).

View the [Business Support Agreement](#) that governs your Support Plan.

When you purchase Extended Support Plus for a COBOL or Enterprise product (“eligible product”), the following additional requirements are applicable:

- You must be on the latest Hotfix or Security Update available for the product.
- Extended Support Plus will only be available for security updates and hotfixes for critical severity product defects
- You must maintain a static environment, as defined below, from the date of purchase of Extended Support Plus through the duration of the Extended Support Plus term.
  - You must stay on the same platform, defined as operating system version and chip. Minor OS updates and patches are allowed.
  - Third-party software used by the eligible product under Extended Support Plus must stay on the same version notwithstanding minor hotfixes for critical security related issues within the third-party software. Major updates to third-party software are not allowed as they may introduce behavioral changes or issues which cannot be resolved by changes to the eligible product. Examples of third-party software are web services, relational databases, IDE frameworks etc.
- Your software environment in which the eligible product version is running must be stable for 18 months prior to purchasing Extended Support Plus.
- All fixes delivered as part of Extended Support Plus will be cumulative. This means that you will receive or be required to install any previously delivered fixes as part of the Extended Support Plus program prior to applying the fix you have requested.
- Your Sales Representative will discuss the Extended Support Plus fee with you; it will consist of a percentage of your annual Support fee, with a minimum threshold, plus a fee per fix, and an annual increase for every year you purchase Extended Support Plus.

For additional questions, contact your Sales Representative.